

March 15, 2019

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 4651 – Arrearage Management Program Monthly Report
February 2019**

Dear Ms. Massaro:

On behalf of National Grid,¹ enclosed are five copies of the Arrearage Management Program monthly report for February 2019. As requested by the Public Utilities Commission, National Grid is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at 781-907-2153.

Very truly yours,



Celia B. O'Brien

Enclosure

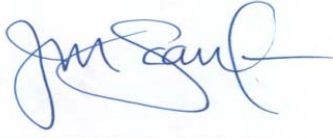
cc: Docket 4651 Service List
Christy Hetherington, Esq.
Kevin Lynch, Division

¹ The Narragansett Electric Company d/b/a National Grid (National Grid).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Joanne M. Scanlon

March 15, 2019

Date

**Docket No. 4651 - National Grid – Arrearage Management Program
Service List updated 1/3/19**

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Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	YTD 2019
Number of Customers Active	3,139	3,099	3,119
Customers Newly Added to AMP Agreement	314	351	665
New Enrollments that were "transferred plans"	14	15	29
Customers Removed - Complete	19	17	36
Customers Removed - Defaulted	442	366	808
Customers Removed - Cancelled	52	40	92
Total Customer Payments	\$313,453	\$296,568	\$610,020
Total Amount to be Forgiven For All Participating Customers	\$3,367,015	\$3,319,790	\$3,343,403
Average Amount to be forgiven for all participating customers	\$1,073	\$1,071	\$1,072
Total installment amount for all RI AMP customers	377799.06	371416.36	\$0
Average installment amount for all RI AMP customers	\$120	\$120	\$120
Average arrears balance not yet forgiven	\$1,250	\$1,228	\$1,239
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	76.12%
Total Amount of Arrears Outstanding	\$3,923,761	\$3,806,166	\$3,864,964
Forgiveness Credits Applied during the reporting period	\$211,516	\$214,796	\$426,312
Total Forgiveness Credits (count)	2004	2026	4,030
Average Monthly Forgiveness Credit	\$106	\$106	\$106
Number of Participants Receiving LIHEAP	0	177	177
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	2.86%
Total Fuel Assistance Payments	0	136,936	\$136,936

ELECTRIC ONLY

	January	February	YTD 2019
Number of Customers Active	2,037	1,984	2,011
Customers Newly Added to AMP Agreement	189	202	391
New Enrollments that were "transferred plans"	11	12	23
Customers Removed - Complete	12	10	22
Customers Removed - Defaulted	291	235	526
Customers Removed - Cancelled	36	28	64
Total Customer Payments	\$230,339	\$217,233	\$447,571
Total Amount to be Forgiven For All Participating Customers	\$2,189,542	\$2,131,977	\$2,160,759
Average Amount to be forgiven for all participating customers	\$1,075	\$1,075	\$1,075
Total installment amount for all RI AMP customers	\$272,313	\$263,320	\$535,632
Average installment amount for all RI AMP customers	\$134	\$133	\$133
Average arrears balance not yet forgiven	\$1,294	\$1,279	\$1,287
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	76.80%
Total Amount of Arrears Outstanding	\$2,635,580	\$2,537,999	\$2,586,790
Forgiveness Credits Applied during the reporting period	\$136,710	\$138,519	\$275,230
Total Forgiveness Credits (count)	\$1,297	1313	2,610
Average Monthly Forgiveness Credit	\$105	\$105	\$100
Number of Participants Receiving LIHEAP	0	65	65
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	1.64%
Total Fuel Assistance Payments	\$0	\$50,261	\$50,261

GAS ONLY

	January	February	YTD 2019
Number of Customers Active	1,102	1,115	1,109
Customers Newly Added to AMP Agreement	126	149	275

New Enrollments that were "transferred plans"	3	3	6
Customers Removed - Complete	7	7	14
Customers Removed - Defaulted	151	131	282
Customers Removed - Cancelled	16	12	28
Total Customer Payments	\$83,114	\$79,335	\$162,449
Total Amount to be Forgiven For All Participating Customers	\$1,177,474	\$1,187,812	\$1,182,643
Average Amount to be forgiven for all participating customers	\$1,068	\$1,065	\$1,067
Total installment amount for all RI AMP customers	105,487	108,197	\$213,683
Average installment amount for all RI AMP customers	\$96	\$97	\$96
Average arrears balance not yet forgiven	1,169	1,137	\$1,153
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	74.78%
Total Amount of Arrears Outstanding	\$1,288,181	\$1,268,167	\$1,278,174
Forgiveness Credits Applied during the reporting period	\$74,805	\$76,277	\$151,082
Total Forgiveness Credits (count)	707	713	1,420
Average Monthly Forgiveness Credit	\$106	\$107	\$106
Number of Participants Receiving LIHEAP	0	112	112
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	5.02%
Total Fuel Assistance Payments	\$0	\$86,674	\$86,674